



Luggage & Oversize Items

Sounds Air strives to accommodate our passenger's excess luggage or oversize item requirements. It's important that our customers understand the weight and space limitations of our aircraft holds so we can ensure a hassle-free service across our network. Please note Sounds Air operates two aircraft types with different limitations as outlined below.

If you have any enquiries regarding luggage allowance or oversize items, please contact us on 0800 505 005 or info@soundsair.com

LUGGAGE ALLOWANCE

All Sounds Air tickets have a 20kg luggage allowance per passenger, per one-way journey. This is inclusive of carry-on items. **Any weight in excess of 20kg is charged at \$3.00/kg upon check-in.**

One small personal item (handbag or laptop bag) may be carried on board and is not included in your luggage allowance.

GROUP BOOKING: Passengers travelling together on the same booking may utilise a 'total allowance' of 20kg multiplied by the number of passengers.

INFANTS: Children under 2 years of age, travelling free of charge, do not have a luggage allowance.

KNOWN EXCESS LUGGAGE: We have an option to purchase an additional seat to accommodate up to a further 60kg of luggage – please enquire.

OVERSIZE ITEM & CHARGES

Sounds Air cannot guarantee the carriage of excess luggage or oversize items. They are subject to space and weight availability on the day of travel. Oversize items are subject to the following charges, per journey:

PUSH CHAIRS, GOLF CLUBS, SURFBOARD & SKIS – \$15.00 each

Unfortunately, due to space restrictions, we cannot transport snow/water skis, snow/surf boards or push bikes on our Pilatus PC-12 routes including Taupo, Westport, Christchurch & Wanaka.

PUSH BIKE – \$50.00 each

It must be disassembled and packaged separately (chassis/wheel/wheel).

ACCOMPANIED PETS – \$40.00 each

Accompanied pets travel free of charge on 10 Trip Ticket bookings.

Refer to our 'Pets travelling with Sounds Air' information sheet for guidelines and limitations. Sounds Air no longer provides an unaccompanied pet transport service, unless for endangered animals or by special request.

CAR SEATS & FIREARMS – FREE (weighed and included in luggage allowance).

If exceeding 20kg total luggage allowance, excess charges will apply.

Modern car seats may not fit in our C208 luggage hold – refer dimensions.

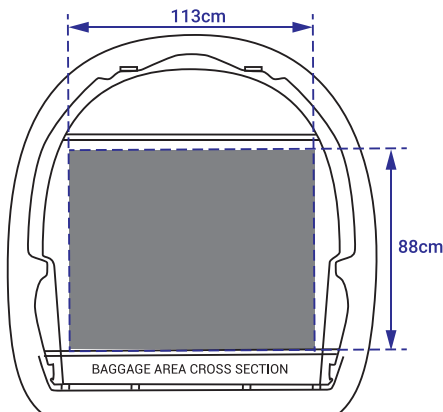
Passengers MUST have a valid firearms license to transport a firearm.

The firearm must be stored in a secure lockable case and if applicable the bolt must be stored separately. Ammunition must be below 5kg per person and stored separately.

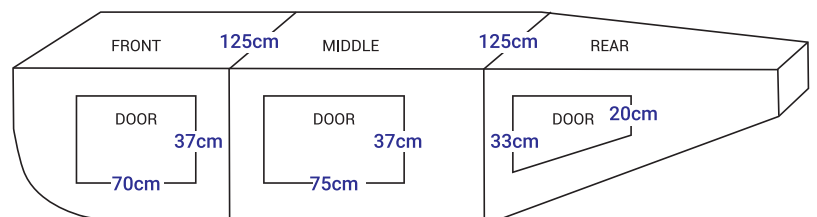
WHEELCHAIRS – FREE

Please ensure it compacts down to fit in the holds as shown below.

Contact our reservations team if it is battery powered to ensure it is compliant.



PC-12 LUGGAGE HOLD



C208 LUGGAGE HOLD

Thank you for choosing
to fly with us



soundsAIR

For bookings, timetables and fare information visit:

www.soundsair.com or call **0800 505 005**

STT1903 Rev 1

