

Sounds Air strives to accommodate our wide range of passenger's travel requirements. It is important that our passengers understand the fare options available and choose the most appropriate for specific travel requirements.

*If you have any inquiries about which fare is appropriate for your travel, please contact us on 0800 505 005 or [info@soundsair.com](mailto:info@soundsair.com)*

## SOUNDS GOOD

Recommended for passengers with firm travel arrangements who are wanting to fly for cheaper!  
Our regular sales utilise this fare class.

### FARE RULES AT A GLANCE

**\$40 Reschedule Fee**

**Fare Difference as Required**

**Non-Refundable**

**Credit-able**

**20kg Luggage Allowance**  
(Incl. Carry-on)

**Excess Luggage \$3.00/kg**

**No Name Changes**

*On the day of travel changes are NOT permitted.*

*Any changes must be made by phone or email before 23:59 on the day before scheduled departure.*

## SOUNDS GREAT

Recommended for passengers after both great price and flexibility.  
This option is similar to what Sounds Air has offered for years past.

### FARE RULES AT A GLANCE

**\$25 Reschedule Fee**

**Fare Difference as Required**

**Non-Refundable**

**Credit-able**

**20kg Luggage Allowance**  
(Incl. Carry-on)

**Excess Luggage \$3.00/kg**

**Free Name Changes**

*On the day of travel FREE change to EARLIER flight only.*

*Any changes must be made by phone or email before 23:59 on the day before scheduled departure.*

## SOUNDS BEST

Recommended for passengers with dynamic travel arrangements.  
This includes business travellers or those connecting to/from other airlines.

### FARE RULES AT A GLANCE

**NO Reschedule Fee**

**Fare Difference as Required**

**Fully Refundable**

**Credit-able**

**20kg Luggage Allowance**  
(Incl. Carry-on)

**Excess Luggage \$3.00/kg**

**Free Name Changes**

*On the day of travel FREE change to EARLIER or LATER flight.*

*Any changes must be made by phone or email at-least 1 hour prior to scheduled departure time.*

## IMPORTANT

**NOTE:** Passengers cannot upgrade or downgrade between our three products. The fare rules of initial purchase will always apply.

**RESCHEDULE FEE:** This is applied per passenger and is specific to all the legs of their journey (from origin to destination).

**FARE DIFFERENCE:** This is the difference between the fare purchased and the cost of the fare being rescheduled to.

**CREDITS:** Tickets are held in credit for 12 months from the date of original purchase.

## 10 TRIP TICKETS

**EXPLAINED:** A 10 Trip Ticket voucher is an up-front purchase at a discounted price, providing 10 flights on a specific route with incredible flexibility.

Passengers are provided the most hassle-free way to travel on Sounds Air. With the flexibility of Sounds Best (minus the refundability) passengers can make all the changes they require (provided they're made at-least 1 hour prior to scheduled departure) and never incur any change fees.

**BENEFIT:** No reschedule fees, no fare differences and free crediting to re-use at your leisure. Utilise for family, friends and business employees – name changes are permitted. Passengers may change to an earlier or later flight on the day of departure if their plans or travel arrangements change last minute.

**PURCHASE:** Call our reservations team for pricing, purchasing instructions and further information.

**VALIDITY:** 10 Trip Tickets are valid for 12 months from original date of purchase.

**Thank you for choosing  
to fly with us**



**soundsAIR**

For bookings, timetables and fare information visit:

**[www.soundsair.com](http://www.soundsair.com) or call 0800 505 005**

STT 1904 Rev 1

