



Unaccompanied Minors

Sounds Air will ensure an unaccompanied minor (UMNR) travelling with us has a safe, comfortable and enjoyable journey. It is important that parents/guardians booking UMNR's are familiar with our procedures, the information required and their obligations. All UMNR bookings must be made through reservations.

If you have any enquiries regarding unaccompanied minors, please contact us on 0800 505 005 or info@soundsair.com

UMNR FORM

REQUIREMENT: Sounds Air will not accept carriage of an unaccompanied minor without the UMNR Form completed in full. They're available at check-in or pre-printed from our website.

NOTE: It is critical that the address and phone number of the parent/guardian both dropping off the UMNR and picking up the UMNR are accurate and the phone number provided is contactable before, during and after the flight.

Valid photo ID is required upon collection of the UMNR, which must match the details on the form. Sounds Air will not release an UMNR in the event there are any concerns present.

PARENT/GUARDIAN

CHECK-IN: Please check-in the UMNR at least 45 minutes before departure.

SUPERVISE: The parent/guardian is required to remain with the UMNR until boarding. The parent/guardian is required to remain at the airport until the aircraft is airborne.

COLLECTION: The parent/guardian responsible for collecting the UMNR is required to be at the airport prior to the scheduled arrival time. Please make yourself known to the Sounds Air ground crew.

When collecting an UMNR at Wellington/Christchurch, please make yourself known at least 30 minutes before scheduled arrival time.

APPLICABLE AGES

UMNR: Children aged between 7-12 years old may travel as UMNR's provided the necessary form and procedures are complied with.

Note: Those aged between 13-16 may travel alone or as an UMNR at their parent/guardian's request.

INFANT: Children under 2 years old are classified as infants, they travel free of charge with no luggage allowance/seat allocation.

CHILD: Children aged between 2-7 years old must be accompanied by an adult aged 15 years or older.

IMPORTANT

FEE: There is a \$10 service fee applied per sector, per child.

SHUTTLE: UMNR's cannot travel on the Sounds Air shuttle unsupervised under any circumstance.

MULTI-SECTOR JOURNEY: UMNR's cannot travel on a connecting service within Sounds Air's network. For example, an UMNR cannot travel from Taupo ► Wellington ► Blenheim.

OTHER CARRIERS: Sounds Air cannot accept UMNR's from other airlines and connecting flights. The parent/guardian must hand over the UMNR to Sounds Air with the completed form at the origin.

SOUNDS AIR UNACCOMPANIED MINOR FORM

BOOKING #	FLIGHT DATE	FLIGHT #	ORIGIN	DESTINATION

NAME	FAMILY OR SURNAME	AGE	SEX	GROUND STAFF - CHECK IN

PARENT / GUARDIAN / AUTHORIZED PERSON DECLARATION - DROP OFF PERSON	SIGNATURE
FULL NAME RELATIONSHIP TO MINOR(S) ADDRESS CONTACT PHONE #	

☐ I declare that I am the legal guardian or that I am authorized by the legal guardian of the minor(s) named above.
☐ I request for the minor(s) to travel alone & I certify that the information provided in the form is true and accurate.
☐ I have read, understood and agreed to the conditions of carriage below.

CONDITIONS OF CARRIAGE

- I confirm that the drop-off person named on this form to remain at the airport until the flight has departed.
- I confirm that I have arranged the pick-up person named on this form to be at the destination airport 30 minutes before scheduled arrival time and that they will make themselves known to the Sounds Air representative.
- I confirm that they will have suitable photo identification on them.
- If the minor(s) are not met at the destination airport or Sounds Air is not satisfied with the pick-up person's identification, I authorize Sounds Air to take the actions they deem reasonable to ensure the safe custody of the minor(s) including returning of the minor(s) to the airport of departure. I agree to reimburse and indemnify Sounds Air for all costs and expenses incurred by doing so.
- I understand that Sounds Air will not take on any responsibility for valuables the minor(s) may be carrying.
- I can confirm that I will be contactable at any time the minor(s) are in Sounds Air's care the number listed above.
- I understand that Sounds Air does not hand over minor(s) to other airlines.
- I hereby empower and grant Sounds Air permission to provide and/or authorize medical treatment to the minor(s) named above, if the minor(s) requires immediate medical treatment while in Sounds Air care. I understand that prior to medical treatment (including emergency medical treatment being provided to the minor(s)), Sounds Air will use reasonable efforts to contact the Parent/Guardian on the telephone number(s) listed. I agree to indemnify and hold harmless Sounds Air and any other person who acts in reliance upon this authorization.

PICK-UP PERSON	SIGNATURE
FULL NAME ADDRESS PHONE #	

GROUND STAFF - DEPARTURE	PILOT IN COMMAND	GROUND STAFF - ARRIVAL

UMNR FORM



SOUNDS AIR UMNR

Thank you for choosing
to fly with us



soundsAIR

For bookings, timetables and fare information visit:

www.soundsair.com or call 0800 505 005

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