

# **Unaccompanied Minors**

Sounds Air will ensure an unaccompanied minor (UMNR) travelling with us has a safe, comfortable and enjoyable journey. It is important that parents/guardians booking UMNR's are familiar with our procedures, the information required and their obligations. All UMNR bookings must be made through reservations.

If you have any enquiries regarding unaccompanied minors, please contact us on 0800 505 005 or info@soundsair.com

### **UMNR FORM**

**REQUIREMENT: Sounds Air** will not accept carriage of an unaccompanied minor without the UMNR Form completed in full. They're available at check-in or pre-printed from our website.

NOTE: It is critical that the address and phone number of the parent/ guardian both dropping off the UMNR and picking up the UMNR are accurate and the phone number provided is contactable before, during and after the flight.

Valid photo ID is required upon collection of the UMNR, which must match the details on the form. Sounds Air will not release an UMNR in the event there are any concerns present.

PARENT/GUARDIAN

CHECK-IN: Please check-in the UMNR at least 45 minutes before departure.

SUPERVISE: The parent/guardian is required to remain with the UMNR until boarding. The parent/guardian is required to remain at the airport until the aircraft is airborne.

**COLLECTION**: The parent/quardian responsible for collecting the UMNR is required to be at the airport prior to the scheduled arrival time. Please make yourself known to the Sounds Air ground crew.

When collecting an UMNR at Wellington/Christchurch, please make yourself known at least 30 minutes before scheduled arrival time.

# **APPLICABLE AGES**

UMNR: Children aged between 7-12 years old may travel as UMNR's provided the necessary form and procedures are complied with.

Note: Those aged between 13-16 may travel alone or as an UMNR at their parent/guardian's request.

INFANT: Children under 2 years old are classified as infants, they travel free of charge with no luggage allowance/seat allocation.

CHILD: Children aged between 2-7 vears old must be accompanied by an adult aged 15 years or older.

**SOUNDS AIR UMNR** 

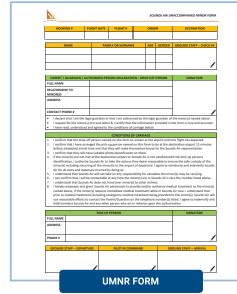
## **IMPORTANT**

FEE: There is a \$10 service fee applied per sector, per child.

SHUTTLE: UMNR's cannot travel on the Sounds Air shuttle unsupervised under any circumstance.

**MULTI-SECTOR JOURNEY: UMNR's** cannot travel on a connecting service within Sounds Air's network. For example, an UMNR cannot travel from Taupo ▶ Wellington ➤ Blenheim.

**OTHER CARRIERS:** Sounds Air cannot accept UMNR's from other airlines and connecting flights. The parent/quardian must hand over the UMNR to Sounds Air with the completed form at the origin.





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For bookings, timetables and fare information visit:

www.soundsair.com or call 0800 505 005

