



# Novel Coronavirus (COVID-19)

## FOREWORD

As the world and specifically the aviation industry deals with the ongoing challenge of containing the spread of the COVID-19 Coronavirus, Sounds Air have also been looking at ways in which we can keep our customers safe when travelling with us, and similarly our staff safe at work. It is our priority to do all we practically can in this ongoing situation, however we also want to take a practical approach to the risk and how we deal with it.

This brochure details procedures we have put in place to deal with these concerns. Sounds Air Management will be reviewing these procedures weekly to ensure they remain current and applicable to the latest developments. Please talk to our staff if you have any questions or concerns regarding this issue.

Craig Anderson  
Safety Manager, Sounds Air

## NZ GOVERNMENT AND AIRPORT APPROACH

The latest Immigration NZ advisory states:

*As part of its response to managing the COVID-19 outbreak the New Zealand Government has travel restrictions in place for some foreign travellers. This decision will be reviewed every 48 hours and the Government is due to decide whether the travel restrictions need to remain in place.*

The New Zealand Government has advised International Airports of further temporary travel restrictions as part of its ongoing COVID-19 prevention efforts. Depending on the nature of international travel, these range from:

- Promoting awareness of symptoms and Healthline resource,
- Undertaking self-isolation for 14 days and registration with Healthline,
- Refusal of entry into NZ (except for NZ citizens and permanent residents).

Screening stations have been set up at the Auckland and Christchurch airports in New Zealand with more measures expected to be implemented in the future.

## SOUNDS AIR'S SUPPORT

Below are the immediate measures implemented with the intent of minimising the spread of germs on our scheduled passenger services to ensure a clean and safe domestic travel environment.

### CHECK-IN PROCESS

- Gloves used during check-in process coupled with regular sanitary wipe-down of common surfaces.
- Regular cleaning of re-useable boarding passes.
- Hand sanitiser provided for all staff and passengers at check-in and departure gates.

### AIRCRAFT

- Post-flight cleaning of aircraft surfaces with disinfectant.
- Removal of in-flight magazines.

### GENERAL

- Further encouragement to receive flu-shot and emphasis on avoiding hand-face contact.

Dated March 06 2020

Thank you for choosing  
to fly with us



soundsAIR

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